

# RESIDENT QUALITY IMPROVEMENT PROJECTS: CRITICAL RESULTS REPORTING



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## **PROBLEM STATEMENT:**

- Documentation of critical results reporting was not at goal in the department
- At the beginning of the project only approximately 30% of critical results were reported and documented within 30 minutes of result availability, which is the time set by department policy

## **BACKGROUND:**

- Each residency program has been asked to complete a quality improvement project this year
- Each resident must participate
- Pulmonary Embolism and Acute Intracranial Hemorrhage are being followed
  - \* ICD-9 codes

## **IMPLEMENTATION PLAN**

- “Critical Result” macro has been created and added to the clinic list
  - \* Includes when reader became aware of finding as well as when that finding was communicated
- Continued resident education and reminders
- Signs have been placed in reading rooms
- Review of data